Your step-by-step guide to *reserving* your new home

STEP
01

Explore and Choose Your Perfect Home

Visit our Marketing Suite and Show Home to explore the range of properties available.

Our friendly Sales Advisors will help you find the plot, layout, and location that best suits your lifestyle.

You'll receive all the details you need — site plans, floorplans, build schedules, and specification options.

STEP
02

Get Ready to Reserve

Before reserving, make sure you're financially prepared:

Obtain a Mortgage Agreement in Principle (AIP) or proof of funds.

Decide how much deposit you'll be using.

Our team can introduce you to independent financial advisors if you need support.

STEP
03

Secure Your Plot

When you've found your perfect plot, pay a reservation fee (typically £500–£2,000, depending on the home).

Sign a short Reservation Agreement, confirming:

The agreed purchase price

The plot number and home type

Your reservation period (usually 28 days)

Your chosen home is now taken off the market exclusively for you.

STEP
04

Appoint Your Solicitor and Progress Your Mortgage

Once reserved, it's time to get things moving:

Appoint a solicitor or conveyancer to handle the legal side.

Submit your full mortgage application with your chosen lender.

Your solicitor will carry out searches and liaise with our legal team to prepare for exchange.

STEP
05

Exchange of Contracts

This usually happens within 28 days of reservation.

You'll pay your exchange deposit (normally 10% of the purchase price, but this can vary).
Once contracts are exchanged, your purchase becomes legally binding — **congratulations!**

STEP
06

Build Progress and Updates

We'll keep you informed every step of the way:

Receive regular updates on your build's progress.

Depending on the stage of construction, you may be able to personalise finishes such as kitchens, flooring, and tiles.

STEP
07

Completion and Moving In

When your home is ready, we'll give you a completion date (usually with around 10 days' notice).

On the big day, your solicitor transfers the remaining funds and we hand over your keys!

You'll have a Home Demonstration to show you how everything works before you move in.

STEP
08

Aftercare and Peace of Mind

Enjoy complete confidence with a 10-year NHBC (or equivalent) warranty.

Our Customer Care Team is here to help with any post-move questions or snagging items.

PETERSON HOMES